



# BLUEBIRD TECHNOLOGIES

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## Improve reliability, increase security, and extend the life of your IT assets

Left unmonitored, your network and computers will inevitably fail, leaving employees idle and impacting your ability to do business—costing thousands through the loss of productivity, revenue, or image.

With **Managed Services** from Bluebird Technologies, we can take corrective action before the problem occurs, or before you even notice it.

### Today's Business Environment

Your business depends on your network's availability, performance, and security—and your software is business-critical.

#### The five most common frustrations:

- E-mail/Work Order delivery systems down
- Client database unavailable
- Spyware and unauthorized access issues
- Banned software (games and file-sharing) monopolizing resources
- Predictable hardware failures

**Managed Services** from Bluebird Technologies provides an affordable solution to these problems.

### What are "Managed Services"?

**Managed Services** means that Bluebird Technologies is continuously monitoring the health of your infrastructure—and managing growth by providing:

- Scheduled site/device reporting—a bird's eye view into the real performance of your IT infrastructure
- Perspective into what equipment and software has been installed, and where current or new system resources can be best allocated
- The ability to forecast failures before they occur, such as a critical server running out of hard drive space

### Key Benefits

- Significant decrease in downtime
- Improved network and hardware performance
- Fewer 'growing pains' via network capacity management
- Lower costs and increased efficiency via resource reallocation
- Protection against security breaches
- Visits from your IT service provider are more productive and less intrusive
- Increased employee productivity by automating routine administrative functions

Service	Monitoring	Alerts	Incidents	SLA	Uptime	Response	Resolution	Cost	Compliance
1. Help Services	Y	N/A	0	Y	99.9%	15	2	\$1,200	Y
2. Network Services	Y	N/A	0	Y	99.9%	15	2	\$1,200	Y
3. Cloud Services	Y	Y	1	Y	99.9%	15	2	\$1,200	Y
4. Web Design Inc	Y	Y	1	Y	99.9%	15	2	\$1,200	Y

### Get Started Today!

Our proactive approach to managing computer networks will free-up capital that you can spend on **GROWING** your business, not fixing it.

**For a network that will grow with your business, call Bluebird Technologies today.**