



## Description of Services

Business Continuity Planning – Planning and consulting services which are aimed to ensure that your business computing systems are protected and available. BCP planning takes into account many levels of redundant computing and network systems and will be presented in a cost to risk ratio to help your company decide how much redundancy to incorporate.

Disaster Recovery Planning – Planning and consulting services which results in a disaster recovery plan document. The disaster recovery document incorporates re-establishing business after loss of computing systems, network and internet connectivity, office and datacenter facilities, etc.

Remote Backup Services – Bluebird Technologies offers a service for backing up data on your servers, desktops, or laptops directly to an off-site data vault. This service can be purchased to supplement your existing backup solution by providing off-site storage, or it can be used as a total backup solution. Prices are based on the total GB of storage and billed on a monthly basis.

Co-Location or Hosting Services – Managing your own 24x7 datacenter can be costly and time consuming. Bluebird Technologies has invested in a datacenter infrastructure with high-end redundancies including power generators, multiple Internet connections, and temperature controls. For a hosting platform, we deploy IBM blade servers in a fully redundant and fault-tolerant network built upon and iSCSI SAN solution.

NetAssure – Proactive monitoring and maintenance of servers and workstations.

PowerUp – Purchase blocks of time to be used on an as-needed basis.

Project Management – Do you have a facilities move, ERP rollout, or other large project in the works? Managing the minutia can be time consuming and very difficult. Our project managers here at Bluebird Technologies are experienced in managing many projects and know what details can be easily overlooked.

Placement, Recruiting and Outsourcing – Bluebird Technologies offers a fully outsourced solution with either a part-time or full-time engineer dedicated to you. This engineer will be stationed at your location to manage day-to-day issues and will escalate any high-level support to our team of back office engineers. Alternatively, if you prefer to employ directly Bluebird Technologies can assist in the recruiting and placement of a suitable engineer.

Rent-A-Tech – If you need your desktop PCs to be given an overhaul, hire Bluebird Techs for a day.

Wire Drop Installation – Install Network Wiring and Telephone Wiring into a building. Cable drops are from one location to another in the same building which are terminated by termination devices and faceplates.